

# Broadband Phone Adapter

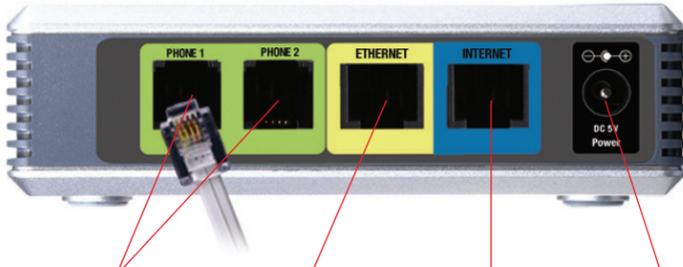
## QUICK INSTALLATION GUIDE

1

### WHAT YOU NEED:

Make sure you have all of the following items:

Broadband  
Phone Adapter  
SPA-2102



**Phone Ports  
1 and 2**  
Connect to your  
telephones

**Ethernet Port**  
Connect to  
Your PCs

**Internet Port**  
Connect to the  
Internet (WAN)

**Power Jack**  
Connect to  
Power Adapter



Computer\*



Your Telephone\*



Broadband Modem\*



Phone Cord\*



Blue Cable



Ethernet Cable 2\*



Power Adapter

If any of the items above are missing or are damaged,  
please contact customer service immediately for replacement.

\*Computer, telephone, broadband modem, phone cord and blue cables are not included.

2

### SET UP:

Follow these instructions if you have Qwest® Broadband Service or cable broadband service. If you have a DSL service from another provider that requires you to enter User Name and Password (PPPoE), or need instructions for an alternative setup, use the User Manual located on line at [www.qwest.com/mybroadbandphone](http://www.qwest.com/mybroadbandphone).

a



Shut down  
your computer.  
  
Disconnect the  
power to your  
DSL or cable  
modem.

b



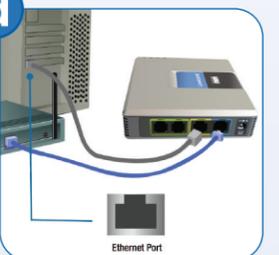
If your modem is  
connected to the  
computer through a USB  
port, remove the USB  
cable from the modem  
and computer. You will  
not need the USB cable.

c



Connect one end of the Blue Cable to the  
Ethernet port on your DSL or cable modem.  
  
Connect the other end of the Blue Cable to  
the Blue port (labeled Internet) on  
your Broadband Phone Adapter.  
  
*Note: Ethernet port looks similar to a  
regular phone jack but is slightly wider.*

d



If your DSL or cable modem does not  
have an available Ethernet port, Connect  
your computer with another Ethernet  
cable (not included) to the Yellow port  
(labeled "Ethernet") on your Broadband  
Phone Adapter.  
  
If your DSL or cable modem has an available  
Ethernet port, connect your computer directly  
to your DSL or cable modem.

e



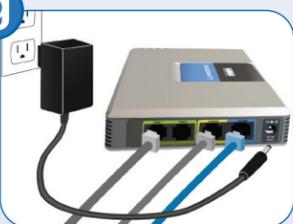
Connect a telephone to the Green  
port labeled "Phone 1" on your  
Broadband Phone Adapter using a  
phone cord (not included).  
  
If you subscribed to two  
Broadband Phone lines, connect a  
second telephone to the Green  
port labeled "Phone 2" with  
another phone cord (not included).

f



Reconnect the power to  
your DSL or cable  
modem following the  
instructions provided  
with your modem.  
  
Wait approximately two  
minutes.

g



Plug in the Power Adapter to the  
Power Jack on your Broadband  
Phone Adapter. Plug the Power  
Adapter into an electrical outlet.  
  
Wait for approximately three  
minutes.  
  
Turn on your computer.

h



Pick up your telephone handset.  
  
If you hear a dial tone, your setup is  
complete. You can now place calls.  
  
If you do not hear a dial tone, go to  
[www.qwest.com/mybroadbandphone](http://www.qwest.com/mybroadbandphone)  
for additional troubleshooting steps.

### Congratulations!

You have finished installing your  
Broadband Phone Adapter! To learn  
more about an exciting range of  
amazing features available with your  
Broadband Phone Service,  
go online to:  
[www.qwest.com/mybroadbandphone](http://www.qwest.com/mybroadbandphone)

For additional information and help on how to get  
the most out of your Qwest® Broadband Phone Service  
please visit [www.qwest.com/mybroadbandphone](http://www.qwest.com/mybroadbandphone)  
or call 1 877-878-7543.

**Qwest**  
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