QWEST® SELECTIVE CALL WAITING

Selective Call Waiting alerts you only when people on your Privileged Caller List are trying to call. When you hear the special tone, you'll know the second call is one you'd like to answer. Other callers will not ring through – they'll simply hear a busy announcement or be transferred to Voice Mail.*

BEFORE YOU CAN USE SELECTIVE CALL WAITING, YOU MUST ACTIVATE YOUR SERVICE AND INPUT YOUR PRIVILEGED CALLER LIST.

- Dial ⁎78 from the telephone line on which Selective Call Waiting is installed.
- Follow the set-up instructions on the back of this sheet.

HOW TO USE SELECTIVE CALL WAITING

- When you hear the Selective Call Waiting tone, quickly press and release the FLASH key or switchhook ("hang up") button to put the first call on hold and answer the second call.
- Press FLASH again to switch between callers.
- To remove one party, simply hang up.

HOW TO TEMPORARILY DEACTIVATE SELECTIVE CALL WAITING FOR ONE CALL

- Press ⁎70 and listen for three short tones, then a regular dial tone.
- Dial the number you want to call. Anyone who tries to reach you during this call, even your privileged callers, will hear a busy announcement or be sent into your voice mail* service. Selective Call Waiting is automatically reactivated when you hang up.

HOW TO TEMPORARILY TURN OFF SELECTIVE CALL WAITING WHILE YOU ARE ON A CALL

- Press the FLASH key to put your call on hold.
- Listen for three brief tones and a normal dial tone, then press ⁎70.
- Press and release FLASH again to continue your original call without interruption. Selective Call Waiting is automatically reactivated when you hang up.

1 800-244-1111 for customer assistance
qwest.com

Qwest.
Spirit of Service®

HOW TO SET UP SELECTIVE CALL WAITING

- Call the Qwest Update Center by dialing ⁎⁷⁸ from the telephone line on which Selective Call Waiting is installed. Or, call the Update Center at 1 888-(Your Area Code)-8052 from any touch-tone phone.

- Once you reach the Update Center, you will need to enter a four-digit security code. The first time you call the Update Center, enter the temporary security code 1234. You'll then be instructed to set up your own security code.

  HINT: If you already use the Qwest Update Center for another Qwest service, such as Call Following,® use the same security code to reach the Update Center that you use for your other service (rather than 1234).

- Continue to follow the prompts to set up your service. Be sure to have your list of up to 25 selected telephone numbers (or area codes or area codes + prefixes) that can alert you during a call.

- If you input an area code, such as 303, all callers from that area code will beep through. Or you could allow all calls from an area code + prefix to alert you.

- You can also use the Update Center to turn Selective Call Waiting OFF, for times when you want to be alerted to all callers – privileged and non-privileged. Call the Update Center again when you're ready to reactivate Selective Call Waiting, and your Privileged Caller List will be saved and waiting for you.

- If you have Custom Ringing numbers associated with your telephone and want Selective Call Waiting to function with your Custom Ringing number(s), you will need to initialize the service by following the directions given for Custom Ringing numbers.

LONG DISTANCE ALERT IS A FREE UPGRADE TO SELECTIVE CALL WAITING

The Long Distance Alert** feature lets you assign a special ring or beep to the long distance callers that are most important to you. Just ask and it's yours FREE with Selective Call Waiting.

MAKE SELECTIVE CALL WAITING WORK HARDER FOR YOU

Sometimes the call you're on is too important to be interrupted, but you don't want to miss the second call either. Qwest Voice Mail* is the answer. This handy feature works with Selective Call Waiting, taking messages from any waiting callers you choose not to answer.

If you are in the process of making a call or the phone is ringing, the Selective Call Waiting tone may not alert you. But that doesn't mean you'll lose the call. If you have Qwest Voice Mail, the call will still be forwarded to your voice mailbox.

Selective Call Waiting is available in most areas. Up to 25 numbers of 3, 6, or 10 digits can be placed on the Privileged Caller List (PCL). Unavailable numbers including some long distance and operator-assisted calls will not activate Selective Call Waiting tones. Other restrictions apply.

Selective Call Waiting is provisioned in OFF mode for Custom Ring numbers and needs to be turned on through the Update Center to be functional.

* Voice Mail requires the use of a touch-tone phone. Voice Mail sold separately. Available in most areas.

** The same special ring is used for Custom Ringing, Priority Call and Long Distance Alert. If you have more than one of these services, you may not be able to distinguish between types of calls. Some restrictions apply.