QWEST® SECURITY SCREEN™

Qwest Security Screen makes Caller ID work even better for you. It intercepts blocked and unidentified calls before they even reach you, and tells that caller to enter a number if they want their call to go through. You'll know that every call has been screened before your phone rings. When you see the number on your Caller ID unit, then YOU can decide whether to answer or not.

USING QWEST SECURITY SCREEN

When a call comes through from a caller who has entered a number, you will be notified in two ways:

- You will hear two short rings to indicate that a Security Screen call is coming in.
- Your Caller ID display will also show the number entered by the caller. If the caller entered less than10 digits, the Caller ID display will include zeros before the number, so that 10 digits are displayed.

If the system can identify a name for the number the caller entered, your Caller ID unit will display that name, with an asterisk (*) as well as the number; otherwise, you will see "Security Screen" on the display.

Note: Many Caller ID users also like to have Anonymous Call Rejection turned on. If you would like to give some "Anonymous" callers the option to enter a number and get through, you will need to enter ⋆ 8 7 to turn off Anonymous Call Rejection so that Security Screen will work with those callers. Press ⋆ 7 7 when you're ready to turn Anonymous Call Rejection back on.

more...

1 800-244-1111 for customer assistance
qwest.com

TURNING QWEST SECURITY SCREEN ON AND OFF

You may choose to turn Security Screen on or off as needed. To turn the service on or off:

- Call the Qwest Update Center and enter your security code, as instructed in the next section.
- Select "Security Screen."
- A recorded prompt will say whether Security Screen is currently on or off. Simply press 1 to change the status – that is, to turn the service OFF if it is now ON, or to turn it ON if it is now OFF. Recorded instructions will guide you.

CALLING THE QWEST UPDATE CENTER

To call the Qwest Update Center, dial ⟨*⟩⟨7⟩⟨8⟩ from the telephone line on which Security Screen is installed. You may also call the Update Center from any touch tone phone by dialing 1 888-(Your Area Code)-8052.

Once you reach the Update Center, you will need to enter a four-digit security code. The first time you call the Update Center, enter the temporary security code of ⟨1⟩⟨2⟩⟨3⟩⟨4⟩. The Update Center will then instruct you in setting your own security code. If you already use the Qwest Update Center for another Qwest service, such as Call Following,® use the same security code to reach the Update Center that you use for your other service (rather than ⟨1⟩⟨2⟩⟨3⟩⟨4⟩).

TIPS FOR USING QWEST SECURITY SCREEN

Last Call Return

You cannot use Last Call Return ⟨*⟩⟨6⟩⟨9⟩ if the last caller used Security Screen to enter a number. All identified calls will be able to use Last Call Return normally.

Custom Ringing

Security Screen subscribers will not hear the special two short rings if they are also using custom ring numbers. Security Screen will function normally, but it will use a traditional telephone ring.

Call Waiting ID

Security Screen subscribers will see "Security Screen" on their display, if the incoming caller enters a number that cannot be matched with a name. The Call Waiting ID tone will not change with Security Screen.

For assistance regarding Qwest Security Screen please call 1 800-770-2513.