

DO NOT DISTURB

Your new Do Not Disturb service has automatically been activated with a pre-set schedule. Your phone will not ring between 10pm and 6am, 7 days a week. To change or remove this schedule at any time, just call the Qwest Update Center.

CALL THE UPDATE CENTER TO GET STARTED WITH DO NOT DISTURB

- To turn Do Not Disturb ON or OFF, or to change your Do Not Disturb greeting or schedule, call the Qwest Update Center by dialing *78 from your home phone. You may also dial 1-888-your area code-8052 from any touchtone phone.
- When you call the Update Center, you will be asked for a security code. The first time you call, enter the temporary security code of 1234. Recorded instructions will then guide you through the process of setting your own security code. (If you already have another service on your line that uses this Update Center, such as Dial LockSM or Call Following[®], enter the same code that you use for that service instead of 1234.)
- Once you have set your own security code, select “Do Not Disturb.” Recorded instructions will then help you to customize the options you want.

EVERYDAY USE

Just call the Update Center at any time and choose from the menu to turn the service ON or OFF, or to change options.

MAIN MENU

- Press 0 to go to Help Menu
- Press 1 to turn Do Not Disturb ON or OFF
- Press 2 to restart or suspend your schedules
- Press 3 for Do Not Disturb Options
 - Press 1 for Greetings
 - Press 2 for Privileged Call Code
 - Press 3 for Schedules
 - Press 4 for Emergency Breakthrough

more...

1 800-244-1111 for customer assistance
qwest.com

Qwest
Spirit of Service

GREETINGS

- Standard greeting includes your phone number.
- Greetings with your recorded name.
- Greetings without your name or number.
- “No Solicitation” Greeting, which advises solicitors to hang up and add you to their “do not call” list.

PRIVILEGED CALLER CODE

You can decrease the time it takes for family and friends to reach you by setting up a 4-digit Privileged Caller Code. Your friends and family can break through your Do Not Disturb screening immediately by entering this code as soon as they hear the Do Not Disturb greeting.

SCHEDULES

If you wish to use Do Not Disturb’s preset 10pm to 6am schedule, you don’t have to do anything. At any time, you can customize your schedule by calling the Update Center and establishing up to two Monday through Friday schedules and two weekend schedules.

OTHER OPTIONS

Even if you have set schedules, you can turn Do Not Disturb ON and OFF outside of your scheduled time.

- Activate the service until further notice. You may turn Do Not Disturb ON and leave it ON until you call the Update Center again to turn the service OFF.
- Activate the service with a timer. When you turn Do Not Disturb ON, you may also specify a particular time you’d like Do Not Disturb to automatically turn OFF.

If at any time you experience difficulty or have any questions, please call 1 800-770-2513.