

QWEST iQ MANAGED VoIP BUNDLE

Expand Your Office and Connect from Any Internet Connection with Qwest.

Business moves at the speed of light. And one unanswered phone call, misrouted email or faulty data transfer can mean the loss of a crucial sales or service opportunity. The Qwest iQ[®] Managed VoIP Bundle helps you maximize all of your opportunities by connecting you with your customers seamlessly and efficiently from any Internet connection.

Qwest iQ Managed VoIP Bundle provides a turn-key voice and data business solution over a single scalable connection that can be tailored to suit your unique business requirements. With it, you can consolidate all of your voice (local and long distance), Internet and data onto a powerful managed platform—making it easier for your employees to manage their communications.

DESCRIPTION

Qwest iQ Managed VoIP Bundle is a simple solution that maximizes your communications investment: Qwest provides the platform and technical expertise so that you get cutting-edge functionality without the expense—or headache—of overhauling your current system. And because this comprehensive bundle can be provided with speeds from DS1 to 8xDS1, you have the bandwidth to add features or expand the system based on your company's productivity needs.

With it, you can bring remote and branch offices, teleworkers, and traveling employees together into a seamless virtual environment with all of the efficiencies you'd expect in a single office, and more including:

- Voice calls over an Internet connection using VoIP
- Calls routed to follow employees
- Voice mail messages retrieved and forwarded over the Internet
- Shared Line Appearances functionality within the same site to allow calls placed on hold on one phone to be retrieved on another with up to 10 groups and 16-lines
- Common PBX features like voicemail, three-way calling, call transfer and hunt groups
- Call Forking enabling one telephone number to ring on up to six phones so that calls get answered
- Simple 4-digit dialing within and between locations that reside on a single tenant *

* Four-digit dialing is unavailable between locations on different tenants

Add to these simple communications efficiencies the ability for your administrators to manage your voice communications on- or off-site, add phones and manage user accounts, and you've got a powerful, integrated communications system—without owning or maintaining complicated equipment.

BENEFITS

- Compatibility—Take advantage of advanced VoIP capabilities without an expensive overhaul to your current system, and leave the network management to Qwest.
- Control—Use the Web-based portal to manage your voice, data and office features to meet real-time business needs and respond to your customers quickly and effectively.
- Multi-Feature Functionality—Receive a network-based solution that delivers feature functionality to your business with fast Internet access and quality of service backed by service-level agreements and 24x7 telephone technical support.
- Economy—See overall savings when you consolidate voice, data and Internet services into a single managed solution.

FEATURES

The Qwest iQ Managed VoIP Bundle includes powerful voice and data features to simplify your network communications—today and in the future.

- 6–200 Qwest iQ® Managed VoIP Office Enhanced Seats per location, and up to 500 across all locations
- Unlimited local and on-net calling, and up to 10,000 minutes per month of off-net domestic long-distance and toll-free service *
- Internet access at speeds from DS1 up to 8xDS1
- Port types including Internet (Public) Port, Private Port or Enhanced Port
- Installation of loop and equipment **
- Office Enhanced Seats also include Microsoft® Outlook® Integration with click-to-call functionality, call logs and unified messaging §
- Basic Office Administrator training
- Administrator Portal to manage users
- End User Portal enables the customization of call treatment such as find me/follow me, contact management, voicemail preferences, and much more
- 1-number 24x7 customer service phone support
- Options of Cisco SPA 509G 12-Line IP Phone and Cisco SPA 508G 8-Line IP Phone desktop equipment
- ADTRAN® NetVanta 1335 multi-function IP router with 24-port switch, router and firewall †
- Template-based firewall on the router/switch ††
- Site-to-site virtual private network (VPN) capability on the router/switch ††
- 24x7 router support with 4-hour response time (*where available*)
- Next business day replacement for IP handsets

* Quantity of off-net minutes waived (from 2,000 to 10,000) depends on number of seats ordered per product account. Additional per-minute charges apply for off-net domestic long-distance and toll-free minutes over the quantity waived, and for international long-distance minutes. Promotional offer valid through February 28, 2011.

** Installation includes a single site visit by a Qwest technician. Time and material charges apply for additional site visits.

§ Outlook® Integration limited to storage capacity of 200 contacts.

† Also available: ADTRAN® NetVanta 4305 multi-function IP router with power over Ethernet (PoE) available with minimum quantity of 49 seats; and ADTRAN® NetVantaST 1234 and 1238 with PoE switch supports increments of 25 seats up to 200 per site.

†† Up to 10 firewall or VPN configuration changes per year are included at no additional charge.

Starting at \$635 with a 36-month agreement

Promotional offer valid through February 28, 2011. Pricing shown is for bundle with DS1 Internet port, NV1335 router, and 6 seats, with \$150 local loop availability. Bundles with Enhanced and Private ports are available for an additional charge. Off-net and international long distance, directory assistance and directory listing charges are additional. Price excludes taxes, surcharges, and other fees. Return of rental equipment is required upon contract termination. **Ask your Qwest representative for sample pricing for other port types and bandwidth options.**

Availability of Qwest iQ® Managed VoIP and the Qwest iQ® Managed VoIP Bundle varies. Please refer to the following for details:
[HTTP://qwest.com/legal/docs/availability.pdf](http://qwest.com/legal/docs/availability.pdf)