

QuickConnect™ Installation Guide

Qwest Broadband Standard Modem

1

Identify the components in your installation kit



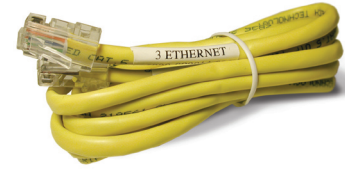
STANDARD MODEM



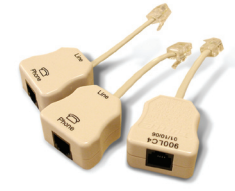
POWER CORD



GRAY PHONE CORD



YELLOW ETHERNET CABLE



BAG OF FILTERS



WALL-MOUNT EXTENSION



INSTALLATION CD

2

Check your service activation date

Check the service activation date in the Installation Information sheet that came in your installation kit.

Do not install your Qwest Broadband prior to the listed time and date.

3

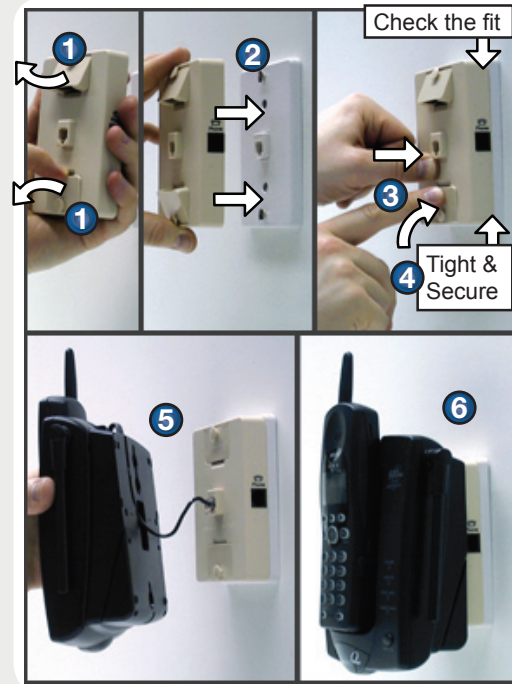
Do you have a wall-mounted phone anywhere in your home?

And does your wall-mounted phone have the same telephone number as your Qwest Broadband service? If so, then the wall-mount extension must be connected before setting up your Standard Modem.

Note: The wall-mount extension has a built-in filter, so you do NOT need to connect a filter from step 4 to the wall-mount extension.

First, unplug the wall phone from the wall jack by lifting up and pulling out. Then, follow these steps to attach the wall-mount extension.

- 1 Pry the toggles out until they snap into the open position.
- 2 Place the wall-mount extension over the wall jack so that the extension is flush with the jack. (You may need to turn the wall-mount extension upside down.)
- 3 While pressing firmly near the lower toggle, push the lower toggle in until it snaps closed. Repeat for the upper toggle.
- 4 Check that the fit between the wall-mount extension and the wall jack is tight and secure at both the top and bottom.
- 5 Connect the telephone's cord (if your phone has one) to the center jack on the wall-mount extension.
- 6 Attach the telephone to the wall-mount extension.



4

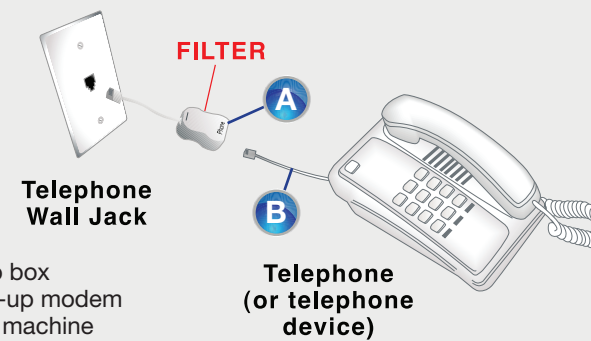
Install your filters

Phone filters separate your voice signal from your Qwest Broadband signal so you can talk on the phone and be online at the same time.

Important: All filters must be connected before setting up your Standard Modem. Filters will make sure you get the best Internet connection possible and will prevent static on your telephones. For each telephone or telephone device that is on the same line (same telephone number) as Qwest Broadband service, find the telephone wall jack and complete steps A and B.

- A Plug a filter into the wall jack.
- B Plug the telephone cord into the filter.

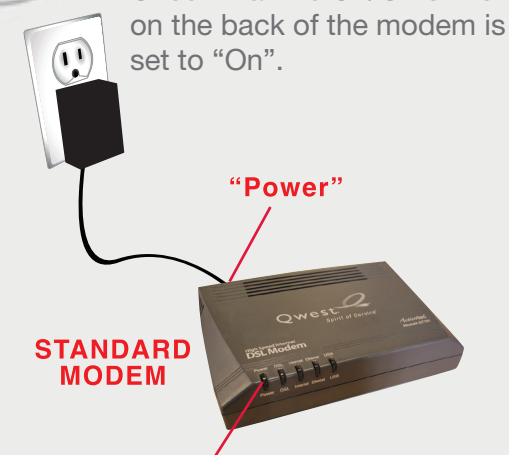
- Devices could include:**
- Telephones
 - Answering machines
 - Caller ID boxes
 - Satellite TV receivers
 - TiVo box
 - Dial-up modem
 - Fax machine
 - Automatic water meter



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Connect the power cord

Check that the On/Off switch on the back of the modem is set to "On".



Wait for the Power light on the modem to turn solid green (about one minute).

The DSL light on the modem will begin blinking.

6

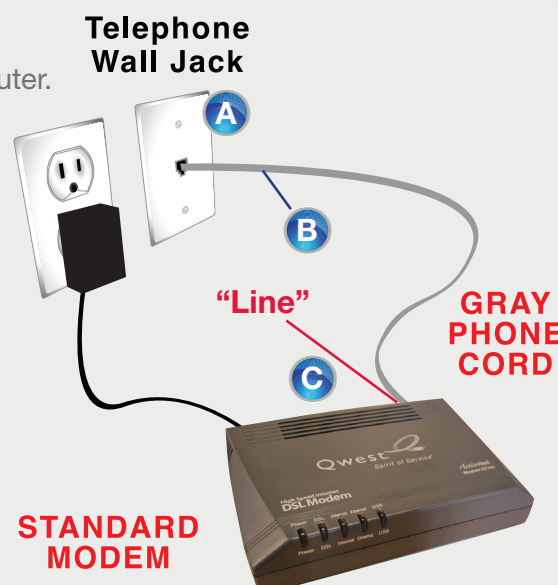
Connect the gray phone cord

- A Find the telephone wall jack that is nearest to your computer. If you plugged a filter into this wall jack, unplug the filter.
- B Plug one end of the gray phone cord that came in your installation kit into the wall-jack.
- C Connect the other end of the gray phone cord to the port labeled "Line" on your Standard Modem.

The DSL light on the modem should turn solid green within about one minute.

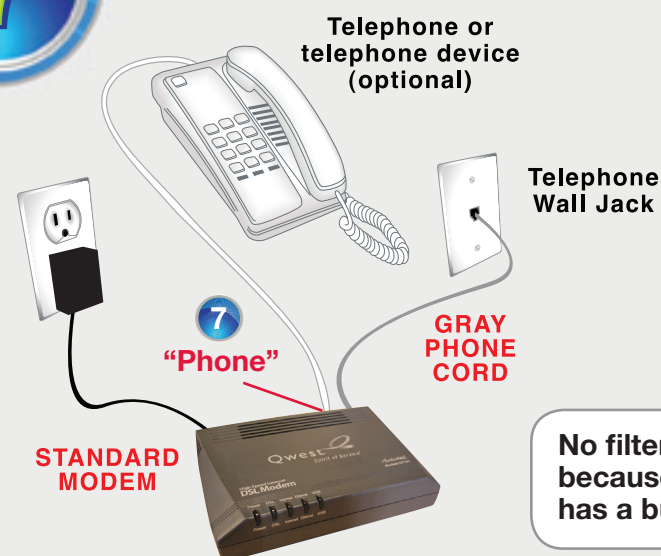
If the DSL light on the modem turns solid green, then go on to step 7.

If the DSL light on the modem does NOT turn solid green, then repeat step 6 using a different telephone wall jack.



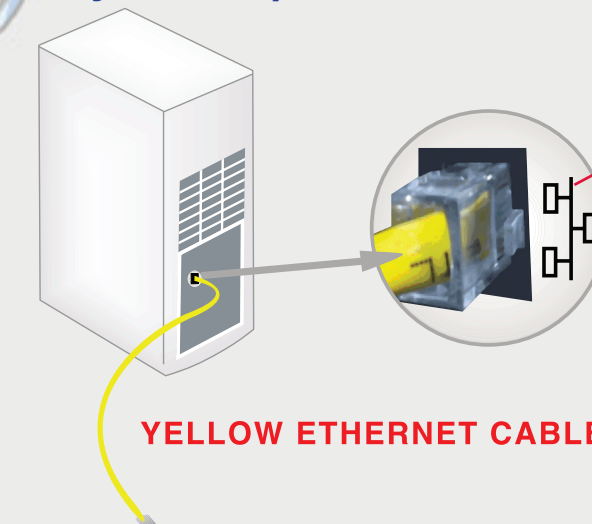
7

Connect a telephone (optional)



8

Connect one end of the yellow Ethernet cable to your computer



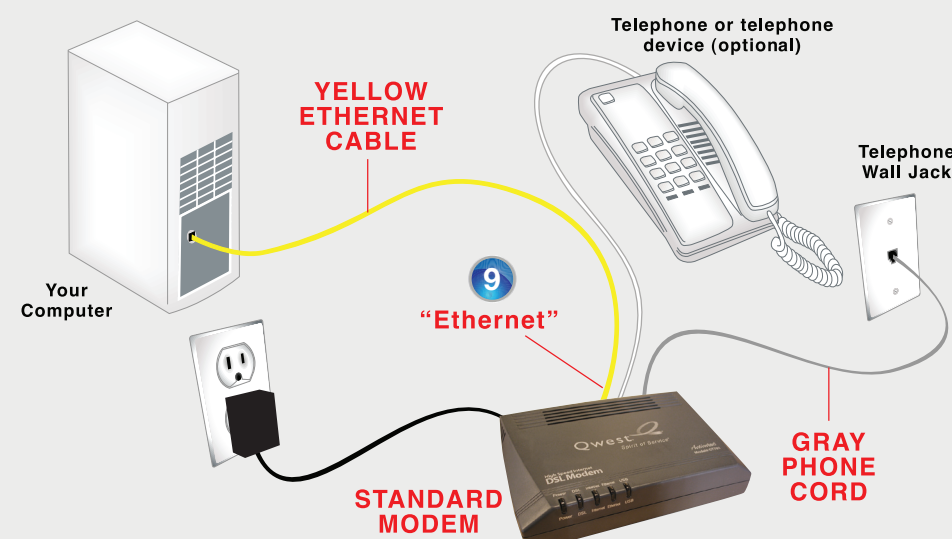
Most computers will use this symbol for the Ethernet port.

If your computer does NOT have an Ethernet port, call Qwest Technical Support: 1 888-777-9569

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Connect the yellow Ethernet cable to the modem

Connect the other end of the yellow Ethernet cable to the port labeled "Ethernet" on your Standard Modem. The Ethernet light on the modem should turn green and may flicker.



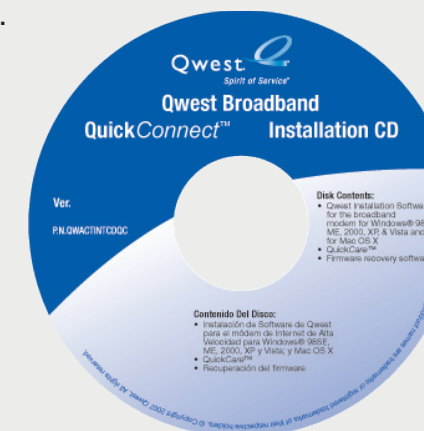
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Insert the Installation CD

Insert the blue (or orange) Installation CD into your computer and follow the on-screen instructions.

If the blue QuickConnect Installation CD does not automatically start, try the following:

- On a Windows PC:
- Open My Computer
 - Double-click on QuickConnect (which should launch the setup.exe application)
- On a Mac
- Double-click on the QuickConnect CD icon on your desktop
 - Double-click on "Start"



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Do you have a security alarm system?

If your home (or business) has a security alarm system that can automatically contact your security company using the same telephone line (same telephone number) as your Qwest Broadband service, then you must check that your alarm system is working properly.

Contact your alarm company and tell them you have installed DSL broadband service on the same line as your alarm system.

NEED HELP?
Call 1 888-777-9569

