



## How to Configure Windows Live Mail for q.com E-mail

Email Type:  
@q.com



### Use this document if:

- You need to configure Windows Live Mail for @q.com e-mail.

### This document assumes:

- You know your @q.com e-mail address and password.
- Your q.com e-mail address is associated to a Qwest DSL® account.
- You have a working copy of Windows Live Mail.
- You have a working Internet connection.

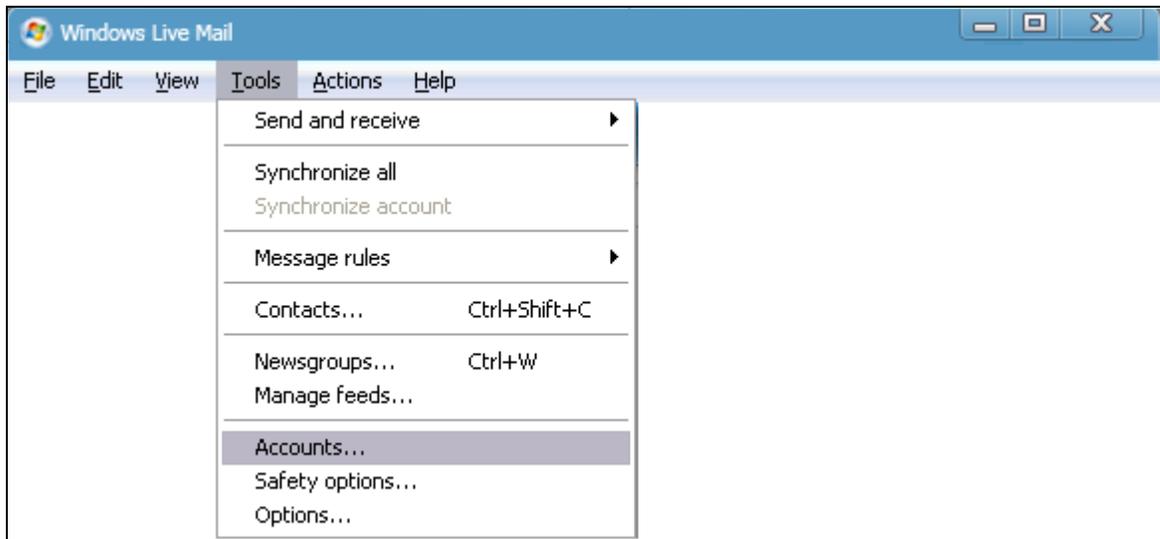
**Incoming/Outgoing server info:** If you are familiar with how to configure Windows Live Mail, use the following information. If you need more help, continue reading.

- Incoming Server: pop3.live.com (SSL enabled)
- Outgoing Server: smtp.live.com (SSL enabled, requires authentication)

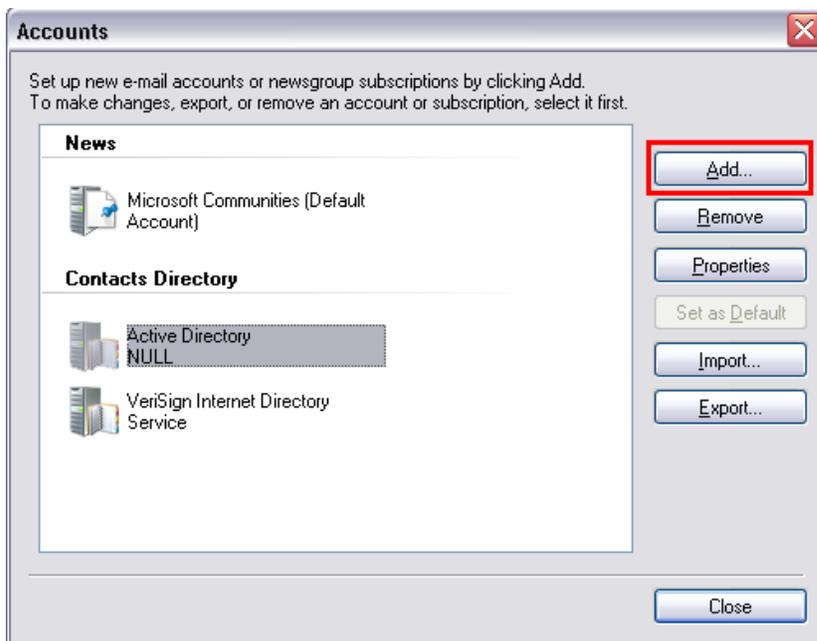
1. Open Windows Live Mail using the icon on your desktop or Start menu.



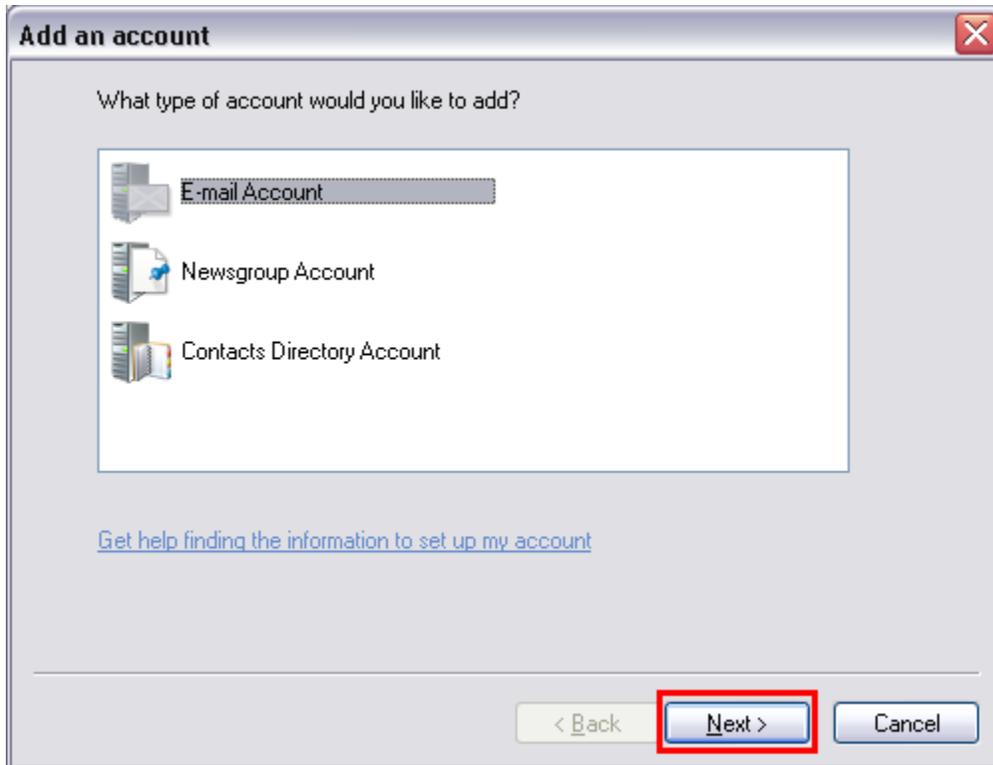
2. Select **Tools**, then **Accounts**. (*note: If you don't see the menu bar at the top of the window, press alt on your keyboard.*)



3. Select **Add**.



4. Make sure **Email Account** is highlighted and select **Next**.



5. Type your full @q.com email address.



**Add an E-mail Account**

Please enter your e-mail account information below:

E-mail address:  ▼

example555@hotmail.com [Get a free e-mail account](#)

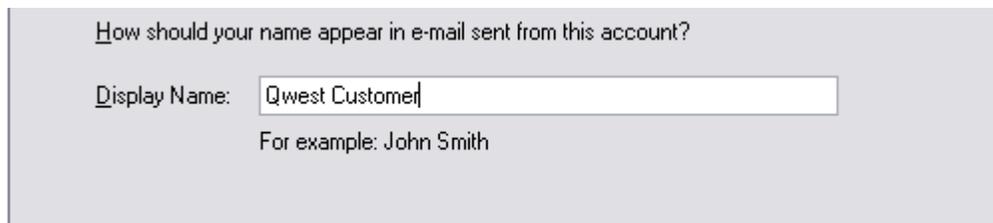
6. Type your password in the 'Password' box. (Remember, passwords are CaSe SeNSiTiVe)



Password:

Remember password

7. Type in your name as you would like it to appear on your outgoing mail.

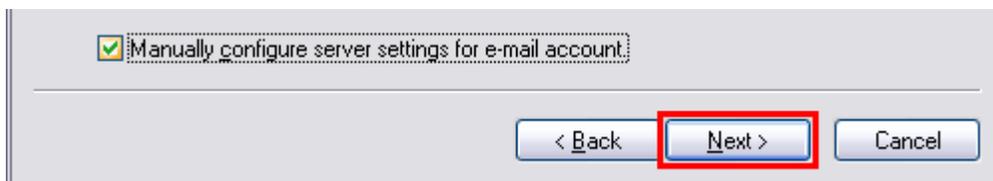


How should your name appear in e-mail sent from this account?

Display Name:

For example: John Smith

8. Check the **Manually configure server settings for e-mail account** box and select **Next**.



Manually configure server settings for e-mail account.

< Back **Next >** Cancel

9. Make sure **POP3** is selected in the 'My incoming mail server is a' dropdown.



**Add an E-mail Account**

[Where can I find my e-mail server information?](#)

Incoming Server Information

My incoming mail server is a **POP3** server.

10. Type **pop3.live.com** in the 'Incoming server' and check the box next to **This server requires a secure connection (SSL)**. Make sure the 'Port' number is 995.



Incoming server: **pop3.live.com** Port: **995**

This server requires a secure connection (SSL)

Log on using: Clear text authentication

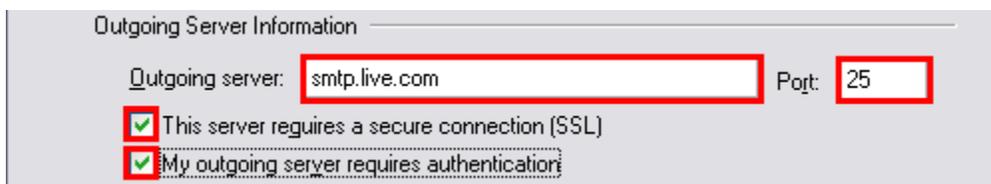
11. Add **@q.com** to end of the 'Login ID' that your full email address is shown.



Login ID (if different from e-mail address):

customer@q.com

12. Type **smtp.live.com** in the 'Outgoing server' field and check the box next to **This server requires a secure connection (SSL)** and **My outgoing server requires authentication**. Make sure the 'Port' number is 25.



Outgoing Server Information

Outgoing server: **smtp.live.com** Port: **25**

This server requires a secure connection (SSL)

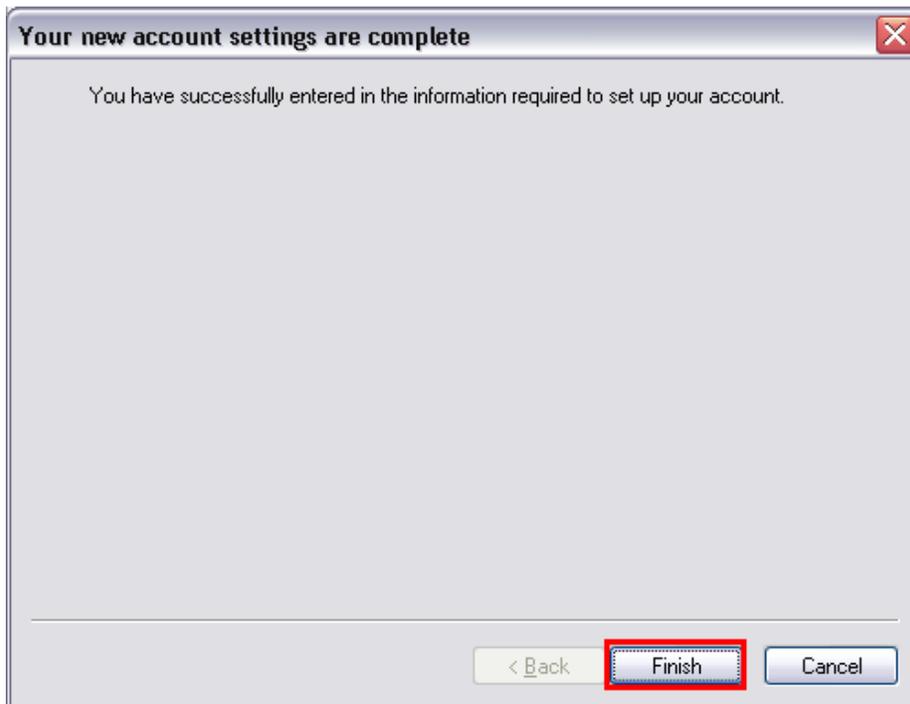
My outgoing server requires authentication

13. Select **Next**.



< Back **Next >** Cancel

14. Select **Finish**.



15. Select **Close** to finish the setup.

