How to Configure Mail (for Mac) for your domain E-mail

Email Type:
Your domain

Use this document if:
- You need to configure Mail for your domain e-mail.

This document assumes:
- You know your domain e-mail address and password.
- Your domain e-mail address is associated to a Qwest DSL® account.
- You have a working copy of mail.
- You have a working Internet connection.

NOTE: There are 2 Qwest offerings that support vanity domains and email.
- Qwest.net
- Qwestoffice.net

If you are unsure who is hosting your domain name:
- Go to whois.net
- Enter your domain name in the 'WHOIS Lookup' field
- Click Go
- Scroll down toward the bottom of the page
- Locate the 'Name Servers' section

Qwest.net
If you see the following, this document applies to you:
- authns1.mpls.qwest.net
- authns2.dnvr.qwest.net
- authns3.sttl.qwest.net

Qwestoffice.net
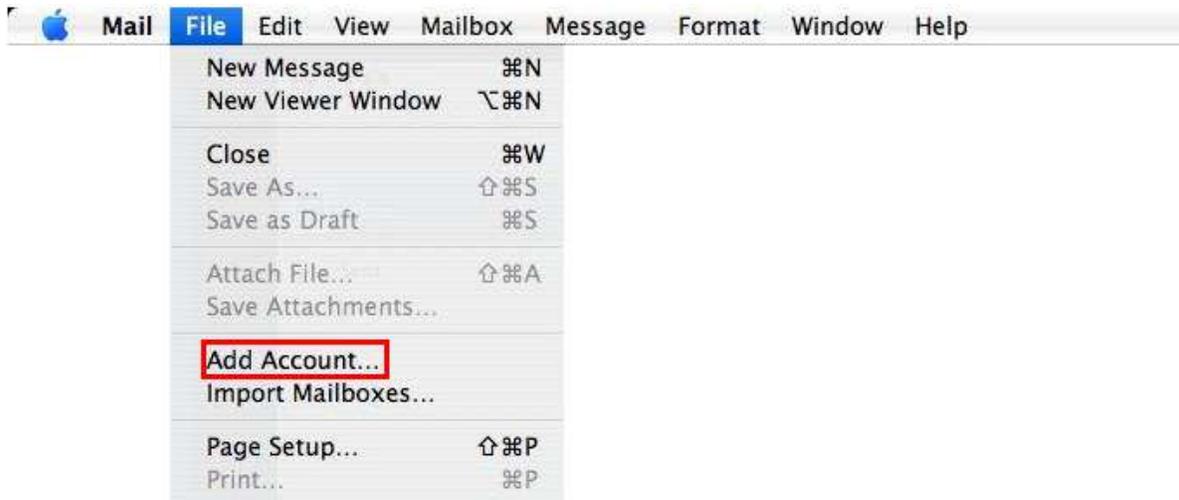If you see the following go to http://qwestoffice.com/newemailtutorials :
- a.dns.qwestoffice.com
- b.dns.qwestoffice.com

If any other server name is listed, your domain is pointed to someone other than Qwest. You will need to contact your email provider who is hosting your custom domain for further assistance.
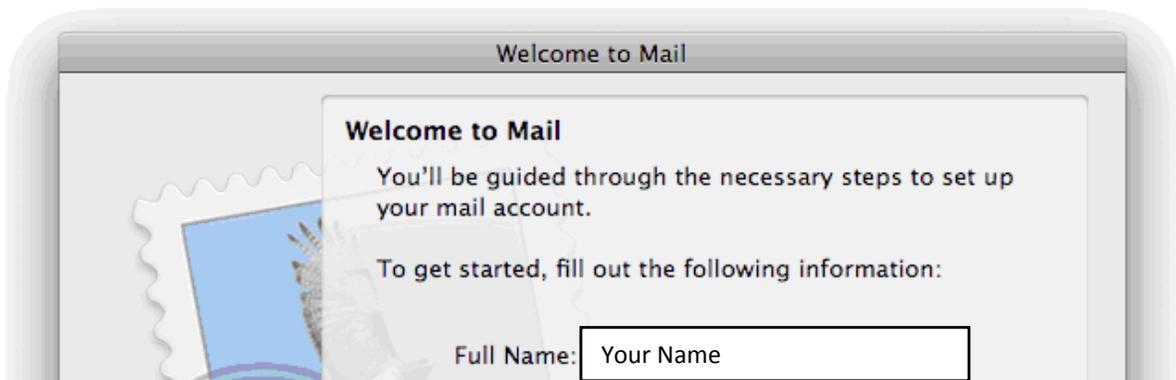
1. Open Mail using the icon on your dock.

2. If this is your first time using Mail, you will see a 'Welcome to Mail' screen. Otherwise, select **File** then **Add Account…**

3. This will appear on your outgoing e-mail. (e.g. personal name, nickname or company name)

4. Enter your **e-mail address** and **password,** select **Continue**

5. Select **POP**

6. Enter a unique name for this account. (e.g. your domain account, POP account)
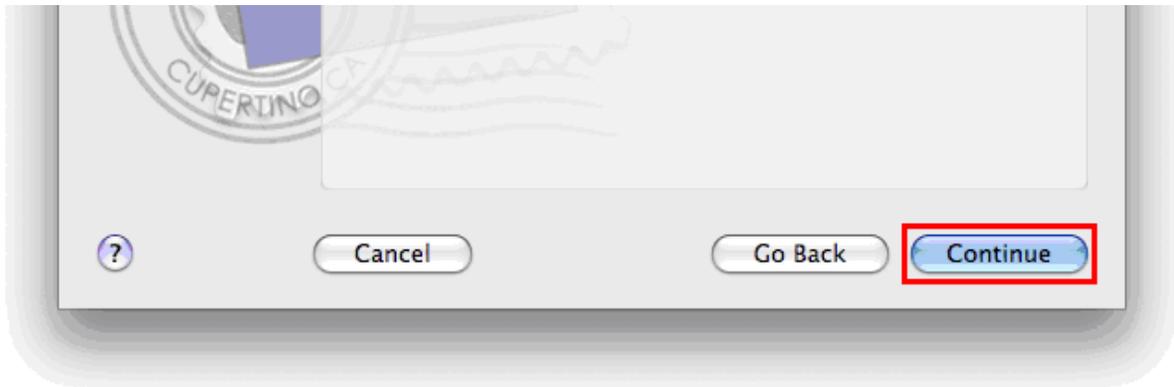

7. Type **pop.mpls.qwest.net,** or select one from the Qwest mail server list

8. Enter your Qwest username associated to the domain email. (example: E-mail address: bob@qwest.net, username is **bob**.

9. Select **Continue**.

10. Type **pop.mpls.qwest.net,** or select one from the Qwest mail server list
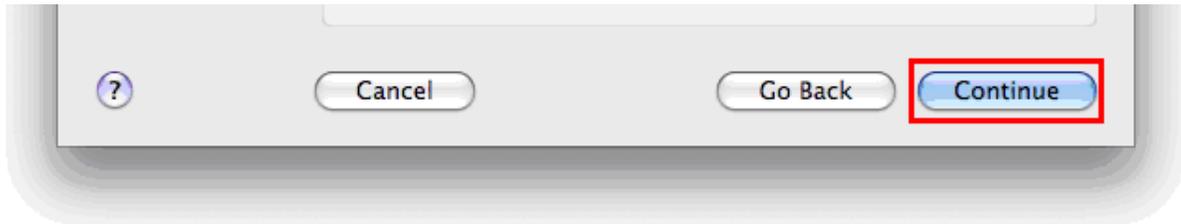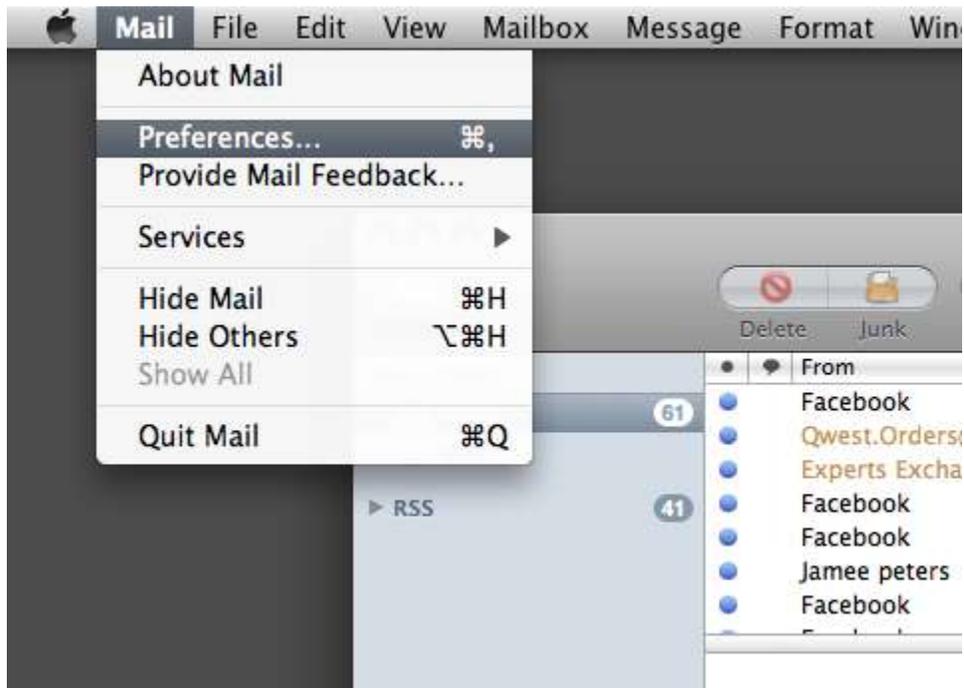

11. Check **Use Authentication**

12. Select **Continue**

13. Select **Create**.

Welcome to Mail

Account Summary

Account Description: Incoming
Full Name: Qwest Customer
Email Address: email@domain.com
User Name: Qwest username

Incoming Mail Server: pop3.live.com
SSL: on

Outgoing Mail Server: smtp.live.com
SSL: on

☑ Take account online

Cancel   Go Back   Create
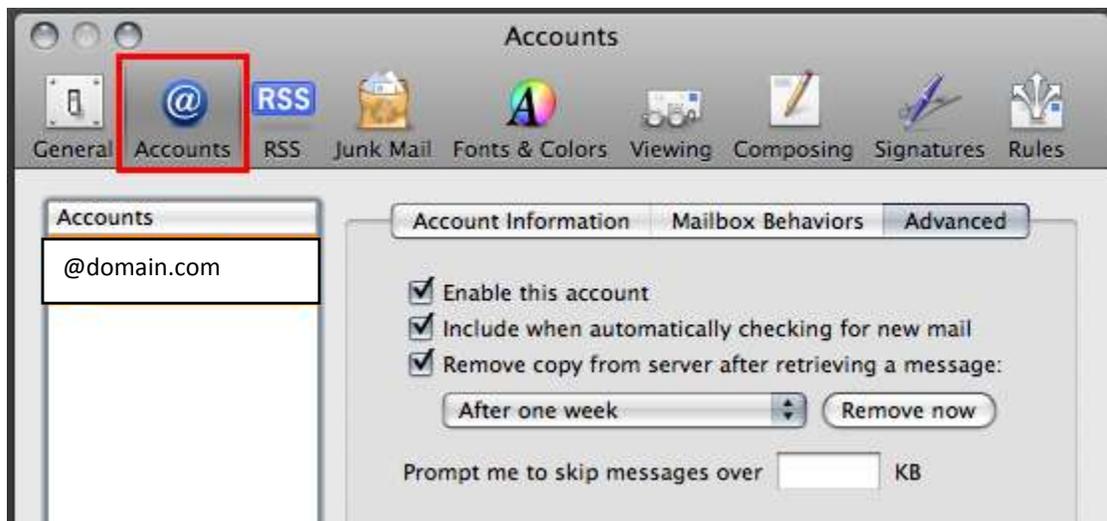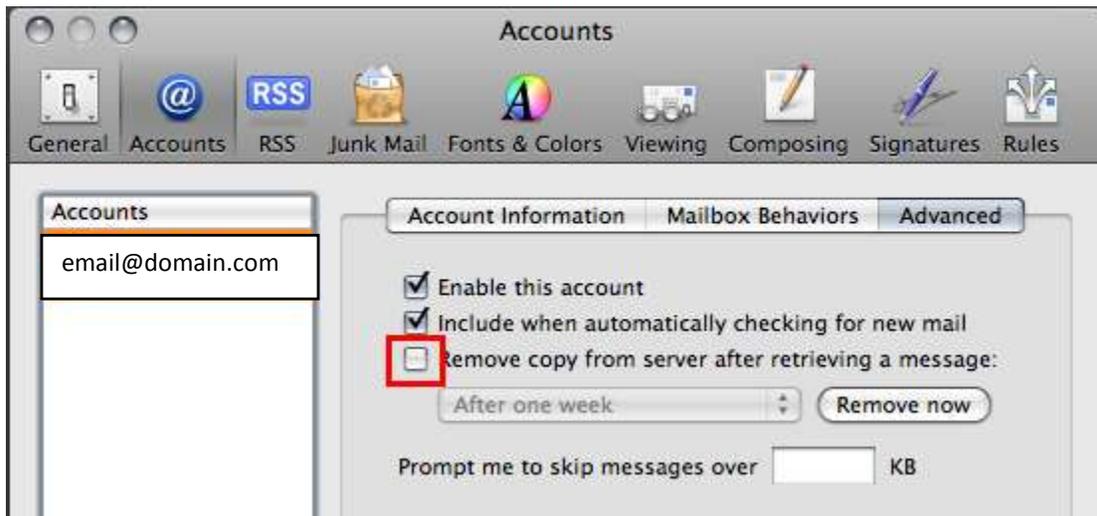
14. Select **Mail,** then **Preferences**.

15. Select **Accounts**.

16. Uncheck **Remove copy from server after retrieving a message**.

17. Close this window. Congratulations, you have configured Mail (for Mac).

Arizona
- Tucson: pop.tcsn.qwest.net
- Phoenix: pop.phnx.qwest.net

Colorado
- Colorado Springs: pop.clsp.qwest.net
- Denver: pop.dnvr.qwest.net

Idaho
- Boise: pop.bois.qwest.net

Iowa
- Des Moines: pop.desm.qwest.net
- Cedar Rapids: pop.cdrr.qwest.net
- Davenport: pop.dvnp.qwest.net

Minnesota
- Duluth: pop.dlth.qwest.net
- Minneapolis: pop.mpls.qwest.net
- Rochester: pop.roch.qwest.net
- Saint Cloud: pop.stcd.qwest.net

Montana
- Billings: pop.blng.qwest.net
- Missoula: pop.mssl.qwest.net

Nebraska
- Omaha: pop.omah.qwest.net

New Mexico
- Albuquerque: pop.albq.qwest.net

North Dakota
- Bismarck: pop.bsmr.qwest.net
- Fargo: pop.farg.qwest.net

Oregon
- Eugene: pop.eugn.qwest.net
- Portland: pop.ptld.qwest.net

South Dakota
- Sioux Falls: pop.sxfl.qwest.net

Utah
- Salt Lake City: pop.slkc.qwest.net

Washington
- Seattle: pop.sttl.qwest.net
- Spokane: pop.spkn.qwest.net

Wyoming
- Cheyenne: pop.chyn.qwest.net